



SHOPPING CENTRE COUNCIL OF AUSTRALIA

## MARKETING AWARDS 2019





## **FOREWORD**

### Every year I look forward to our industry's Marketing Awards.

Our Awards program is celebration for all of you, and an opportunity for you to be acknowledged and recognised amongst your teams, colleagues and friends.

I sincerely congratulate this year's nominees, finalists and winners.

We've had more than 200 nominations this year, which is a record.

What's incredibly pleasing was that for the first time, we had a nomination from each and every state and territory in Australia, as well as nominations from New Zealand.

This is a great reminder that our industry and people are embedded across Australia's communities in our cities, regional towns and rural areas.

Amongst our nominations, I'd like to extend particular congratulations to Rhodes Waterside, the winner of this year's 'Sabina Rust Memorial Prize for Campaign of the Year' for its 'Festival of You' marketing campaign.

The Sabina Rust Memorial Prize has been awarded to honour the work and friendship of Sabina Rust, and was established with the agreement of Sabina's family.

I'd like to thank my colleagues on the SCCA Board and our Marketing Awards Committee for their ongoing dedication and commitment, to making our Award's program an ongoing success.

I also extend my sincere thanks to our External Judging Panel; Georgia Thomas, The Australian; Vanessa Fletcher, Visit California and; Kate Thomas, Aie.

I'd like to thank our 15 sponsors. Without their support, this night would not be possible. This support is a wonderful acknowledgement of the key role that marketing plays in the success of our industry, and the need to celebrate this success.

**PETER ALLEN** 

Chairman, Shopping Centre Council of Australia Chief Executive Officer, Scentre Group **SPONSORS** 

## **JUDGES**

### **PROUDLY SPONSORED BY**





























### OFFICIAL MEDIA PARTNER



02

### **EXTERNAL JUDGING PANEL**



Thomas Aie



Georgia Thomas



Vanessa Fletcher Visit California

### MARKETING AWARDS COMMITTEE



Nejmi Elia



Louise Raymond

AMP Capital Shopping Centres



Jessica Pagano Charter Hall



Ben Hughes Dexus



Melissa Prpic The GPT Group



Cheryl Kemp



Megan O'Donnell



Nicole Addinall



Ellie Quinti



Katrina Little



Leighton Hunziker



Matia Jelinic SCA Property



Becki Luxton
Scentre Group



Brooke Le Stockland



David Henderson
Vicinity Centres

## SABINA RUST MEMORIAL PRIZE FOR CAMPAIGN OF THE YEAR



### **WINNER FESTIVAL OF YOU**

**Rhodes Waterside** Owned by Mirvac Retail and Perron Investments Managed by Mirvac Retail Pauline Pham

Onboard the millennial movement of self-love, health and wellbeing, the Festival of You celebrated everything that makes you feel good. Through a carefully curated selection of strategic commercial, community and brand partnerships, Festival of You engaged over 1 million patrons through in centre experiences such as the Smash Brothers Smash Box, a sold-out calendar of events and activations and philanthropic initiatives such as Dress for Success.

### **JUDGES COMMENT**

'Clear understanding of target market and new opportunities. Well integrated solution at all touch points.'



## **BRAND AND PARTNERSHIPS**

SMALL (75 STORES OR LESS)



### WINNER **BOREALIS BY FORREST CHASE** & CITY OF PERTH

Forrest Chase Owned by ISPT Managed by JLL Miri Lackovic

Borealis Northern Lights by Dan Acher was a strategic partnership between the City of Perth and Forrest Chase Shopping Centre. For the first time in Australia, this light simulation allowed people to see the 'Northern Lights' in Perth CBD. It also enabled the natural launch of stage three of the Centre's development following a two-year construction period, showcasing the new retailers joining Forrest Chase.

### **JUDGES COMMENT**

'Great to see such a strong partnership with City of Perth. Wonderful creative execution driving strong results during a slower retail period.'



ENTRY TITLE	OWNER/MANAGER	CENTRE NAME	CAMPAIGN MANAGER
Borealis by F <mark>orrest Ch</mark> ase & City of Perth	ISPT/JLL	Forrest Chase	Miri Lackovic
140 Library	Cbus Property/CBRE	140	Cassandra Monaghan
Celebrating an Icon – 120 Years RUNNER UP	Vicinity Centres and GIC	Queen Victoria Building	Clare-Marie Martinez and Laura Hurst
Virtual Centre Management Office - Chapp	Charter Hall	Multi	Anastasia O'Hara and Elizabeth Craig

OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
Citygate Properties	Eaton Fair Shopping Centre	Tessa Eckersley
Sirona Capital	FOMO Freo	Lauren Cross
Stockland	Stockland Birtinya	Terri Thomas
ISPT/JLL	206 Bourke Street	Danielle Sita
	Citygate Properties Sirona Capital Stockland	Citygate Properties Eaton Fair Shopping Centre Sirona Capital FOMO Freo Stockland Stockland Birtinya

## **BRAND AND PARTNERSHIPS**

MEDIUM (76 TO 149 STORES)



### **WINNER FESTIVAL OF YOU**

**Rhodes Waterside** Owned by Mirvac Retail and Perron Investments Managed by Mirvac Retail Pauline Pham

Onboard the millennial movement of self-love, health and wellbeing, the Festival of You celebrated everything that makes you feel good. Through a carefully curated selection of strategic commercial, community and brand partnerships, Festival of You engaged over 1 million patrons through in centre experiences such as the Smash Brothers Smash Box, a sold-out calendar of events and activations and philanthropic initiatives such as Dress for Success.

### **JUDGES COMMENT**

'Clear understanding of target market and new opportunities. Well integrated solution at all touch points.'



## **BRAND AND PARTNERSHIPS**

LARGE (150 STORES OR MORE)





### WINNER

### WETHERILL'S BIG TOP

Stockland Wetherill Park Owned and Managed by Stockland Cynthia Zabaneh and Ronza Toma

Wetherill's Big Top was implemented to increase awareness of the centre's new Kinchin Lane dining precinct which included the national retailers Criniti's and The Bavarian. This was achieved through a partnership with KNAFEH's Bearded Bakers, to deliver a jam-packed calendar of events that created community buzz and engagement over the Easter school holiday period.

### **JUDGES COMMENT**

'Authentic partnership to reach a local audience.'



ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
#Lovewhereyoulive	Mirvac Retail	Stanhope Village	Danielle Krebs
Brisbane Street Art Festival	Mirvac Retail	Toombul Shopping Centre	Chloe Nevin and Jenni Wallace
DFO Perth Launch RUNNER UP	Vicinity Centres and Perth Airport	DFO Perth	Stacie Thomson

ENTRY TITLE	OWNER A LANGER	CENTRE	CAMBAIGNIMANAGER
ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
Westfield Coomera Launch & Stabilisation	Scentre Group and QICGRE	Westfield Coomera	Elisha McGrath, Casey Barry and Kim Robles
Sunshine Plaza Redevelopment - A New Light	APPF Retail and The GPT Group/Lendlease Property Management Australia	Sunshine Plaza	Kylie Riches and Ellke Neal
Westfield Warringah Mall Development Stabilisation RUNNER UP	Scentre Group, AMP Capital Shopping Centre Fund and AMP Capital Diversified Property Fund	Westfield Warringah Mall	Claudia Cassar, Rebecca Mauro, Andrew Wolfe, Nicola Burgess and Bianca Bevan

## **BRAND AND PARTNERSHIPS**

MULTI (2 OR MORE CENTRES)





### WINNER 'THE ELF ON THE SHELF®' PARTNERSHIP

Anita Tasevski and Elena Petroska

In Christmas 2018, Scentre Group invited customers to share in a much-loved magical tradition at their local Westfield, by establishing an exclusive, first-to-market partnership with The Elf on the Shelf brand, delivering authentic content and experiences for their customers. This brand phenomenon created a point of difference for Westfield, inspiring visitation as it satisfied our customers' love of traditions.

### **JUDGES COMMENT**

'Culturally relevant campaign that taps into the zeitgeist and delivered a strong ROI.'





**SMALL (75 STORES OR LESS)** 



### WINNER **SCULPTURES IN THE SQUARE**

Secret Harbour Square Owned and Managed by Charter Hall Megan Biddle

The 'Sculptures in the Square' campaign was a unique community initiative which provided four local schools with the chance to design and paint a native animal sculpture, in partnership with a local artist. The sculptures were painted live in centre and were on display for a month. The local community were encouraged to visit the centre daily to vote for their favourite sculpture with the winning sculpture/school receiving a \$2,000 donation from Secret Harbour Square. At the end of the campaign, the sculptures were sold in a live auction with all proceeds donated back to the local schools.

#### JUDGES COMMENT

'A multi layered campaign with authentic and interactive engagement that gave back local school communities.'



ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
AMP Capital X WA Good Food Guide	UniSuper and AMP Capital Diversified Property Fund/ AMP Capital	Multi	Claire Ridley and Shayne Harris
Give a Little Christmas RUNNER UP	Stockland	Multi	Eliza Hodgson, Nathan Maroon, Stephanie Watson and David Turner

ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
Love Lakelands	ISPT/JLL	Lakelands	Amanda Clarke
Stringybark at Stud Park	Wholesale Australia Property Fund/AMP Capital	Stud Park Shopping Centre	Fiona Murray
The Heart of the Community	AMP Capital Shopping Centre Fund	Royal Randwick Shopping Centre	Eden Canceri
Koala Kid's Club RUNNER UP	Swiss Pillar Investments/ AMP Capital	MarketPlace Warner	Georgia Everett
140 Christmas	Cbus Property/CBRE	140	Cassandra Monaghan

## COMMUNITY

### MEDIUM (76 TO 149 STORES)

## COMMUNITY

LARGE (150 STORES OR MORE)



## WINNER HARMONY DAY

The Square Mirrabooka
Owned by Perron Investments
Managed by JLL
Anisha Herdman

The Square Mirrabooka identified the opportunity to celebrate the centres unique cultural diversity by partnering with the City of Stirling and local stakeholders to host Harmony Day, which included community stallholders and local performances. In addition, the event successfully attained the Guinness World record attempt for the most nationalities in a drumming circle, making history with 77 nationalities participating.

### **JUDGES COMMENT**

'Nice extension of an existing event. Well executed community engagement with a truly local lens.'









## WINNER REMEMBRANCE DAY CAMPAIGN

Westfield Miranda
Owned by Scentre Group and Dexus
Managed by Scentre Group
Jacqueline Charalambous, Lauren Vaux,
Amy Hunziker, Ella Werman and Hayley Walton

Westfield Miranda enlisted the help of its community to curate The Poppy Tree Project and hosted a Centenary of Armistice Exhibition, showing support of its large local Defence and returned service population. The Poppy Tree Project engaged hundreds of individuals who donated over 10,000 hand-knitted poppies to adorn the centre's iconic Fig Tree. The Exhibition featured storyboards about the roles of local women during WWI and included a tribute wall for customers to pay respects.

### JUDGES COMMENT

'Great initiative to engage with a demographic that is usually forgotten.'

OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
Vicinity Centres and Invesco	Grand Plaza	Helena Racic

ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
Fashioned by Nature	Vicinity Centres and Perron Group	The Glen	Kandi Straker
Teddy Bear Hospital - Teddy Winter Check-Up RUNNER UP	Vicinity Centres and The Gandel Group	Chadstone - The Fashion Capital	Amy Wotton, Sarah Drieberg, Natasha O'Brien-Limmer and Kate Sargeant
Learn N Play	QICGRE	Hyperdome Shopping Centre	Kobi Lagana, Brianna Wolff and Anna Gundry
Ducks for Duckies	Scentre Group, AMP Capital Shopping Centre Fund and AMP Capital Diversified Property Fund	Westfield Warringah Mall	Claudia Cassar, Andrew Wolfe, Bianca Bevan, Nicola Burgess and Rebecca Mauro

## COMMUNITY

### MULTI (2 OR MORE CENTRES)









Pam Wilson, Shelly Baesanu and Becky Edney

Westfield Local Heroes discovers, celebrates and contributes to individuals who promote social wellbeing and harmony in our communities through their work across one or more of the three social values of Family, Youth Opportunity and Inclusion. Entrants are nominated and voted for by their communities, with three finalists per centre each awarded a \$10,000 grant to support their affiliated organisation's work, programs or activities. In total in 2019, 1.2 million in grants will be awarded to 120 Local Hero organisations across Australia and New Zealand.

#### **JUDGES COMMENT**

'Effective use of scale and reach to maximise impact on the community.'





# COMPELLING EXPERIENCES

**SMALL (75 STORES OR LESS)** 



### WINNER 140 LIBRARY

140 Owned by Cbus Property Managed by CBRE Cassandra Monaghan

140 Library, a plush pop-up library complete with an extensive community book exchange designed for relaxation. It promoted the return of reading paperback books and was so beautifully curated that it doubled as Perth's most instagrammable spot. The activation exploded into the social media space, providing experience to the customer, whilst creating awareness of the centre.

### **JUDGES COMMENT**

'Well executed and immersive in centre experience extending across social media.'

ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
BIG Change for Small Change RUNNER UP	DWPF, DOTA and STC/Dexus	Multi	Ben Hughes
Rewarding and Connecting Local Mums	DWPF and STC/Dexus	Multi	Jodie Elkin, Lisa Mourga, Lyndal Ford and Megan Lattimer
The Letter Project, To All Those Who Mum	Stockland	Multi	Eliza Hodgson, Nathan Maroon, Stephanie Watson and David Turner

ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
RAW at Tramsheds	Mirvac Real Estate	Tramsheds	Fiona Fong
Mardi Gras	Mirvac Real Estate	East Village	Katey Young
Dino World	Stockland and Riverton Forum	Stockland Riverton	Alyce Woodrow
Kings Square Swings RUNNER UP	Dexus	Kings Square Perth	Brooke Boardman

# COMPELLING EXPERIENCES

MEDIUM (76 TO 149 STORES)



### WINNER

FRESH FEST

Belmont Forum Shopping Centre Owned by Perron Group Managed by JLL Julie Elliott

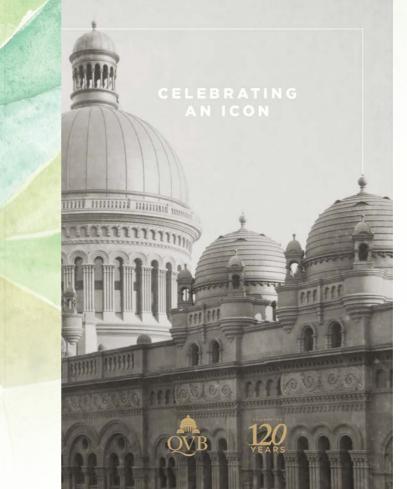
A compelling campaign including cooking demonstrations, food sampling, workshops, art classes and entertainment. The Fresh Fest experience was achieved with the support of the retailers with 85% participating in centre activities. Unique and fun media kits, a community ambush campaign and local talent.

### **JUDGES COMMENT**

'Well integrated touch points using a single idea.'







# **COMPELLING EXPERIENCES**

LARGE (150 STORES OR MORE)





### WINNER

**CELEBRATING AN ICON - 120 YEARS** 

Queen Victoria Building Owned by Vicinity Centres and GIC Managed by Vicinity Centres Clare-Marie Martinez and Laura Hurst

The '120 Year Celebration' campaign aimed to drive brand awareness, in-centre exploration and sales by tapping into a sense of nostalgia to make consumers feel like they were a part of the QVB's rich history. Leveraging all consumer touch-points, the campaign featured a commemorate 24-page broadsheet, an in-centre QVB Memory Lock installation and a night of festivities at the 120 Celebration Event.

### JUDGES COMMENT

'Clever use of every touch point to tap into the uniqueness and history of the centre.'

ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
The Rocks Vivid	Place Management NSW	The Rocks	Kylie Doulman, Adam Shumack, Amber Richmond, Sally Luff, Kirstie Abdallah and Penelope Daw
Point Cook Pop Up Park	Stockland	Stockland Point Cook	Stephanie Lawler and Kathryn Bracken
Lunar New Year 2019 in Augmented Reality RUNNER UP	Arcadia and ISPT/JLL	World Square	Suzannah Nicholson and Jessica McAneney

ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
Lunar New Year 2019	Vicinity Centres and GIC	Queen Victoria Building	Clare-Marie Martinez
The School of Wizardry	QICGRE	Eastland	Dana Sakkal-Scott, Jacinta Bonsak, Renee Blome and Jodie Murphy
Old School Cool	Scentre Group	Westfield Garden City	Alexandra Neumann, Bridie Lea and Kate Miller
Sneakerfest RUNNER UP	Vicinity Centres and The GPT Group	Northland Shopping Centre	Chantelle Clark and Stevie McDonald

# COMPELLING EXPERIENCES

MULTI (2 OR MORE CENTRES)





### WINNER READY, SET-COLLECT

Charter Hall Rhys Simonds and Skye Loudon

Ready, Set-Collect was a unique Gift with Purchase campaign designed to drive sales across Charter Hall shopping centres. Inspired by the 'collectable craze', shoppers were encouraged to spend in-centre and instantly redeem one of four back to school gifts. The gifts featured the Australian animal mascots of the Charter Hall Retail brand, to further embed the characters identifies into households. The collectables component drove shopper loyalty and engagement.

### JUDGES COMMENT

'Clever use of trend to drive incentive for repeat visitation and value exchange for families.'





**SMALL (75 STORES OR LESS)** 





### WINNER

## AUGMENTED REALITY — EXPECT MORE — FORREST CHASE

Forrest Chase Owned by ISPT Managed by JLL Miri Lackovic

Forrest Chase needed to innovate to sustain trade and profile through disruptive redevelopment and tenancy changes. An Augmented Reality installation comprising three large, immersive and multi-dimensional created environments, helped achieve that. This campaign allowed visitors to interact with a virtual Perth Zoo Sumatran Tiger, a WA Art Gallery rainbow serpent and a swarm of friendly SciTech bees! Activations of this calibre, highlight Forrest Chase's championing of community spirit and important conservation issues.

### **JUDGES COMMENT**

'Well executed and impactful augmented reality partnering with local icons.'

ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
Black Friday	ISPT and Vicinity Centres/JLL	Multi	Amber Carroll, Sarah Nolan, Lauren Crawford and Rachael Kennedy
Jurassic World RUNNER UP	Scentre Group	Multi	Elena Petroska, Anita Tasevski and Renee Hardwick

ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
140 Sustainable Workshops RUNNER UP	Cbus Property/CBRE	140	Cassandra Monaghan
Tramsheds Uncovered	Mirvac Real Estate	Tramsheds	Fiona Fong

## INNOVATION

MEDIUM (76 TO 149 STORES)

## LARGE (150 STORES OR MORE)

INNOVATION







## WINNER QV MELBOURNE DIGITAL SERIES

QV Melbourne Owned by DOTA and Victoria Square QV Investments Managed by Dexus Monica Booker

QV Melbourne's tech-savvy customers demand high level integration with their mobile devices, as the lines between technology and leisure continue to blur. To meet this demand, QV delivered a digital gaming series, designed to connect with customers, whilst increasing conversion opportunities for retailers. With a focus on mobile gaming experiences and utilising augmented reality to increase engagement, the program was enhanced by a series of events, vibrant installations and retailer-driven offers.

### **JUDGES COMMENT**

'Strong in centre activation presence and good use of mobile technology to reach a tech savvy audience.'





#### WINNER

### **ROSIE'S RAINBOW TREASURE HUNT**

Cockburn Gateway Shopping City Owned by Perron Investments Managed by JLL Kerrie Allen and Casey Ray

Rosie's Rainbow Treasure Hunt targeted families through an immersive digital experience that engaged shoppers of all ages, cementing the centre's position as an innovative entertainment destination. Following strong competition from the recently redeveloped Westfield Carousel and the newly opened DFO, plus ongoing roadworks on surrounding roads, the objective was to maintain centre sales and traffic across the promotional period.

### **JUDGES COMMENT**

'Well executed both physically and digitally. Great in centre activation.'



ENTRY TITLE OWNER/MANAGER CENTRE CAMPAIGN MANAGER

Cherry Blossom Festival 2018 Arcadia and ISPT/JLL World Square Suzannah Nicholson and Jessica McAneney

The Central Collective
RUNNER UP

OWNER/MANAGER
The GPT Wholesale Fund/

The GPT Group

CENTRE

Wollongong Central

CAMPAIGN MANAGER

Holly Howell and Jalissa Morris

## INNOVATION

MULTI (2 OR MORE CENTRES)





## WINNER VIRTUAL CENTRE MANAGEMENT OFFICE - CHAPP

Charter Hall Anastasia O'Hara and Elizabeth Craig

After feedback from Charter Hall tenants that there was a need for increased options to easily communicate with centre management. Charter Hall developed a multi-device, two-way digital communication platform. In June 2019, Charter Hall released to market the fully functional prototype named Chapp, which aimed to drive enhanced communication and collaboration between centre management and tenant customers, as well as enabling productivity improvements in key interactions including monthly sales reporting, maintenance requests and instant communications.

### **JUDGES COMMENT**

'Smart use of technology which enabled more effective outcomes for tenants.'





**SMALL (75 STORES OR LESS)** 



## WINNER FRESH FOOD CAMPAIGN

Malvern Central Owned by Unisuper Managed by AMP Capital Kylie Gordon

The Malvern Central Fresh Food Campaign was created to showcase the evolution of the centre's food offer, support Woolworths during the removal of single-use plastic bags, and ultimately drive food sales and traffic. The campaigns main driver was a gift with purchase. A food video was also created designed to tantalise the senses.

This initiative saw Malvern Central firmly marked as a destination for food.

### **JUDGES COMMENT**

'Practical and effective campaign that supported an anchor retailer during a period of change.'



ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
Muglife RUNNER UP	Scentre Group	Multi	Amy Copley, Alex Webster, Suzi Evans and Simone Rawson
DFO Insider App - Raring to Win	Vicinity Centres and Perth Airport	Multi	Jackie Pippin and Martine Criswick

ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
140 Wild	Cbus Property/CBRE	140	Cassandra Monaghan
Feel Good Hit	Mirvac Real Estate	MetCentre	Juliana Lovell and Jo <mark>rdan Smith</mark>
S/S18 Forever. Future. and A/W19 New Heights RUNNER UP	Vicinity Centres and GIC	The Strand Arcade	Daniella Manuel

## RETAILER MARKETING

MEDIUM (76 TO 149 STORES)



### **WINNER**

\$2 EATS

Bendigo Marketplace Owned by ISPT Managed by Colliers International Dannielle Downs and Moksha Govender

Bendigo Marketplace Friday night foot traffic was declining, and it was becoming more and more challenging to encourage retailers to stay open until 9 pm on Friday evenings. \$2 EATS was developed to increase Friday night foot traffic and sales and encourage Bendigo Marketplace retailers to keep their doors open for the duration of the core trading hours. \$2 EATS not only resulted in a strong increase in foot traffic and sales but also resulted in Retailers trading to the core advertised hours.

### **JUDGES COMMENT**

'A well executed and single minded campaign, with strong retailer participation.'





LARGE (150 STORES OR MORE)





### WINNER

### RETAILER ENGAGEMENT STRATEGY

Pacific Fair Shopping Centre
Owned by AMP Capital Retail Trust and AMP Capital
Diversified Property Fund
Managed by AMP Capital
Kate Halpin and Anna Townsend

Pacific Fair Shopping Centre's retailer engagement strategy connects with retail partners through multiple touchpoints to ensure their business success. It was critical during stabilisation and post-stabilisation phases that retailers felt supported and that solutions were created to support their business growth, new local customers and also gain an understanding of the international customers opportunities.

### **JUDGES COMMENT**

'Well thought out annual program to support retailers.'



ENTRY TITLE	OWNER/MANAGER	CENTRE	CAMPAIGN MANAGER
Asian Food Experience	Vicinity Centres	Box Hill Central	Allison Bailey
Oktoberwest	The GPT Wholesale Fund and The GPT Group	Highpoint Shopping Centre	Natalie Greening
Gifting you more	Mirvac Real Estate and ISPT	Kawana Shoppingworld	Hannah Petsalis and Sienna Roberts
Athleisure Precinct Launch 2019	QICGRE	Canberra Centre	Kelly McGufficke and Ellie Daly
Join Our Table	QICGRE	Robina Town Centre	Ashlee Hume and Melissa Shaw
Beauty Weekend RUNNER UP	AMP Capital Diversified Property Fund/AMP Capital	Garden City Shopping Centre	Clare Riley, Toria Daniel and Natasha Weeks

## RETAILER **MARKETING**

MULTI (2 OR MORE CENTRES)







**WINNER** 

### RETAILER PARTNERSHIP PROGRAM

Paula Dellis, Hannah Smith and Amelia Moyle

Scentre Group recognises the importance of strong retailer relationships and identify true business partners, resulting in joint success. The Retail Partnerships Program was established to connect the Top 150 retailers across the Westfield portfolio while deepening our understanding of retailers' strategic priorities. Since the establishment, retailer participation across key Westfield programs has increased by 25%, we have delivered 35 Westfield exclusive events and experiences, engaged and onboarded 345 retailers into the Westfield digital environment and grown our retailer relationships by 80%.

### **JUDGES COMMENT**

'Comprehensive idea to engage with a large number of retailers, nationally.'





ENTRY TITLE MECCALAND After Party **RUNNER UP** 

OWNER/MANAGER

Scentre Group

CENTRE Multi

CAMPAIGN MANAGER

Paula Dellis, Hannah Smith and Amelia Moyle





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